

Product Specific terms and Conditions: 3G HSDPA Advanced

- Vodacom 3G/HSDPA packages are available on a 24 month contract only unless otherwise stipulated
- Hardware is included on all new 24 month contracts
- A Subscriber may use his own hardware on a 24 month contract
- The hardware will carry a 12 month manufacturer's warranty
- A subscriber will own the hardware after the initial 24 month contract term
- @lantic will not be held responsible for any damages caused to hardware due to the negligence of a subscriber
- A Subscriber will be liable for a once-off activation fee of R175.00 (incl. VAT)
- Payment for services will be via Debit order
- A Subscriber will be billed pro-rata in the month of activation
- The data usage is billed monthly in arrears
- A Subscriber will be responsible for insurance on the hardware
- Upward migration of packages is allowed and no penalty fee will be levied
- Downward migration of packages is allowed but a penalty fee will be levied and is calculated upon request.
- An early cancellation of the contract is allowed but a subscriber will be responsible for an early cancellation penalty.
- Early cancellation penalty fee – A subscriber will be charged 3 x normal monthly subscription and liable for the full remainder of the hardware cost
- Should there be any Out of bundle usage after a subscriber has cancelled the contract, the subscriber will be charged for the usage
- A subscriber can cancel their service by giving 20 business days notice
- A subscriber who wishes to cancel their service must do so before the 25th day of each month
- A subscribers service will be suspended if no payment has been received
- Usage will be billed in 1MB increments
- Data carry-over will apply and expires on the last day of the next month
- Unused contract, month-to-month and once-off bundled data expires at the end of the following month. Unused prepaid and top up bundled data expires on the last calendar day of the next month. Any carried-over megabytes will only be used after the recurring monthly data bundle allocation has been depleted.
- Once a subscriber reaches their Data Cap they will go into Out of bundle usage
- The Out-of-Bundle rates are available on the @lantic website www.lantic.net
- International roaming is available on these packages. A subscriber needs to notify @lantic 2 weeks prior to roaming and a deposit of R2500.00 is required that will be held for 6 months
- All new applicants will be credit vetted before a contract will be approved. An applicant needs to supply @lantic with a Copy of ID, most recent Payslip and 3 months bank statements
- All new applicants will need to be registered for RICA.
The following documentation is needed;
 - Individual - Certified copy of ID, Proof of physical address.
 - Business - Certified copy of Representative ID, Proof of Representative residential address, Copy of business letterhead including registration details and address
- Subscribers will be billed for the volume of data sent and received
- Subscribers who only want a data package need to have a hardware device that supports 3G HSDPA Advanced speeds of up to 7.2 Mbps or higher.
- Data transfer speeds are not guaranteed and are dependent on network coverage, availability and utilisation.
- All 3G/HSDPA Broadband packages are "best-effort" services and Upload and Download speeds cannot be guaranteed.
- **RICA** means the Regulation of Interception of Communication Act
- Transmitted (uploads) and received data (downloads) will deplete the subscribers cap. The subscriber will be liable for all traffic generated on the account. This will include data consumed due to spam, viruses etc.
- **Data Cap** means the amount of data allocated as part of the package subscription (ex. 1GB is allocated on the package and once the 1 GB is depleted additional data would need to be purchased or out of bundle usage will apply
- **In-Bundle** means the allocated data included as part of the subscription being used. This will differ based on the size of the package applied for.
- **Out-of-bundle** means the data that is being used after the in-bundle data has been depleted
- **MB** means Megabyte
- **Mbps** means Megabits per second
- These Product Specific Terms and Conditions need to be read and acknowledged in conjunction with the @lantic General Terms and Conditions

I hereby acknowledge that I have read the Product Specific Terms and Conditions and that I understand all the meanings thereof

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